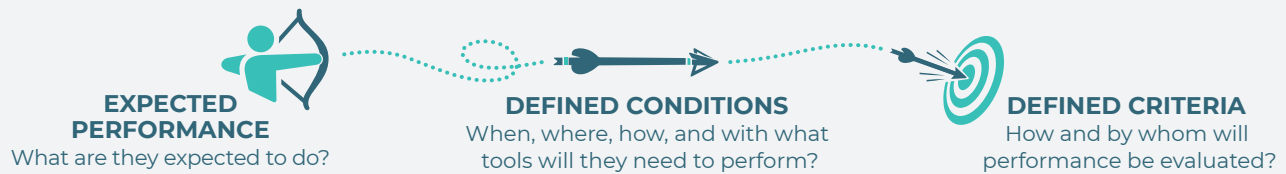


What Makes a Great Training Experience?

The big three ingredients:

1. Objectives *Define your training outcomes—what does the attendee need to know or be able to do? How will the training make them feel?*

The three parts of a good objective:



2. Content *Use Behavioral Skills Training (BST):*



Effective training requires less talking and more doing.



Practice continues until the performer meets the defined criteria.

3. Transfer *Ensure the rehearsed performance carries over to the job.*



Promote **learning**, **retention**, and **behavior change** by tackling the big three ingredients.